

Hours & Locations



Central Library
One the Esplanade
905-831-6265
1-888-831-6266

Monday - Friday 9:30 a.m. - 9:00 p.m.
Saturday 9:00 a.m. - 5:00 p.m.
Sunday 1:00 p.m. - 5:00 p.m.



Petticoat Creek Branch
470 Kingston Road
905-420-2254

Monday - Friday 9:30 a.m. - 9:00 p.m.
Saturday 9:00 a.m. - 5:00 p.m.



Claremont Branch
Claremont Community Centre
905-649-3341

Tuesday 3:00 p.m. - 8:00 p.m.
Thursday 9:30 a.m. - 1:00 p.m. &
4:00 p.m. - 8:00 p.m.
Saturday 1:00 p.m. - 5:00 p.m.



Greenwood Branch
3540 Westney Road
905-683-8844

Tuesday 9:30 a.m. - 1:00 p.m.
Wednesday 2:30 p.m. - 7:00 p.m.
Saturday 1:00 p.m. - 5:00 p.m.



Whitevale Branch
475 Whitevale Road
905-294-0967

Monday 3:00 p.m. - 7:00 p.m.
Wednesday 3:00 p.m. - 7:00 p.m.
Saturday 9:00 a.m. - 12:00 p.m.



Pickering Public Library Board



Community Report 2010

Message from the Board Chair



As Board Chair, it is a pleasure to share the Library's current activities and progress in our community.

Similar to other municipal services, the Library faces increased use, tight budgets, changing technologies and buildings showing their age. Over the last year we have therefore invested our efforts into planning for the future and focussing on service priorities based on best library practices and as identified by you - our clients. Documents fully outlining our plans will be on the library website later this year - we welcome your feedback .

Our *Ten Year Facilities Plan* establishes the priorities for maintaining existing buildings and adding 11,000 sq.ft. of badly-needed space. The space shortage is clear to library visitors and staff as they deal with the inevitable noise, multiple demands and insufficient study and meeting areas. The Board has adopted the *Facilities Plan's* recommendation for an immediate expansion to the Central Library, to alleviate the congestion and to allow us to improve our services. As expanding the Petticoat Creek Branch is not feasible in the short term, staff has recently reorganized the collections and furniture for greater efficiency.

The *2011-2014 Service Plan* is the current Board's legacy for the incoming Board, setting out service priorities for the 2011-2014 term. It recognizes the growing importance of the Library as a community builder – actively engaging the hearts and minds of a creative community - and emphasizes the Library's leading role in information technology by helping those without access to technology, as well as those without the skills to participate in an online information culture. We believe that the Pickering Library is a cornerstone to sustaining a strong and engaged community.

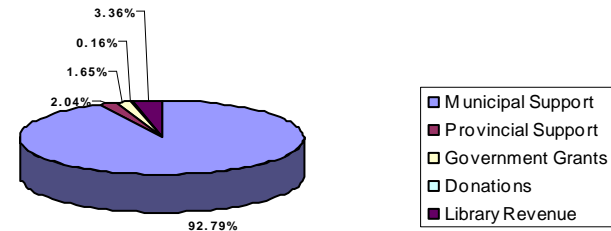
As we implement these plans, we count on the continuing support of our clients, City Council, our staff and our community partners – all are invaluable in helping us build a successful and sustainable city. Please get in touch any time you have questions or comments about your Library.

Shirley Van Steen,
Chair, Pickering Public Library Board

2009 Facts

Total items checked out	1,210,767
Library members	43,972
Visitors	627,898
Program attendance	29,102
Number of information and research questions	51,850
Use of Internet workstations	235,575
Use of on-line databases	145,376
Wireless Use	10,225
iHelp Use	1,099

Where the money comes from:



Municipal support	\$4,839,432
Provincial support	\$ 106,425
Government grants	\$ 86,052
Donations	\$ 8,447
Library revenue	\$ 175,303

Unaudited figures.

Programs & Services

A Community Place

- Free wireless internet access available at the Central Library, Petticoat Creek, Claremont and Greenwood Branches.
- Meeting rooms to rent – a convenient place for community groups to meet.
- Exciting programs for all ages, including book clubs and popular interest programs.
- Comfortable study space, including a silent study room.
- Reliable workstations with internet access and a full range of software available at all branches.
- Upgraded areas for teens and children to enjoy library materials.
- Partnerships with local community groups, such as the Community Development Council of Durham, bring local information to Library clients.

Local History

- The Library maintains a collection of books, letters, pictures, posters, and other materials relating to local history in the Local History Room at the Central Library.
- Most of these have been digitized and are available online on the Library's Digital Archive - PADA (Pickering Ajax Digital Archive) at www.pada.ca.
- The Library has local history experts who can help clients in person and via email.

Your Pickering Public Library Board



Mary K. Anderson



Ozair Chaudhry



Ruvette Coelho



Councillor
Bonnie Littley



Julie Lucas



Afsar Naqvi



Councillor
Jennifer O'Connell



John Sabeau



Paul Savel

New Services for 2010

- Overdrive - Download popular digital audiobooks at home and then transfer them to your portable device using the Overdrive service at www.picnet.org, or at the Overdrive Station at the Central Library.
- You can read ebooks from NetLibrary with Sony Digital readers and other popular ebook readers. Check our website for more details or ask at our iHELP desk for assistance.
- A new library catalogue called Bibliocommons is coming in the fall of 2010! Clients will be able to enter their own reviews, tags and lists of materials to track their reading or share with other like-minded readers across Canada.
- Library Home Service: If you cannot visit the Library due to temporary or long term health issues or disability, the Library can come to you! Staff can select reading materials on your behalf and either drop them off to you or make them available for pick-up.
- CNIB – Residents with difficulty reading print due to a visual, physical or learning disability can have access to the CNIB's alternative book formats and online resources. Materials can be ordered and picked up at your local library branch. The Library also offers a rotating collection of DAISY Talking books and lends DAISY players.
- Clients can borrow Nintendo DS games at the Central Library or Petticoat Creek Branch.
- Fast Read magazines are available at the Claremont Branch.
- One Book, One City is our first reading program for adults. To participate, pick up your copy of Old City Hall by Robert Rotenburg between May to October and register to win a monthly draw prize.

Programs & Services

Current & Popular Materials

- Excellent Fiction collections to meet the needs and interests of all readers.
- Extensive DVD collections including World Cinema, TV, Classics, and Documentary Collections.
- Bestsellers and current magazines always available through the Fast Reads Service.
- “Holds” service allows clients the convenience of searching for and reserving items from home.
- Video games allow clients of all ages to participate electronically in the stories of the 21st century.
- Audiobooks in CD, iPod and MP3 formats for listening while you drive, rest or play.
- Library Home Service (LHS) brings the collection to the home-bound.

Lifelong Learning

- Storytimes for children designed to enhance early literacy.
- Class visits bring librarians and the Library's excellent collections into the classroom to help students succeed in school.
- Summer Reading Programs designed to reduce “summer learning loss” while having fun.
- Computer training for adults and seniors.
- Leisure programs for adults allow Pickering residents to explore new interests and activities.